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Aug 28th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I support competition for my broadband choices which are presently limited and deregulation will likely make subscriber access more difficult and likely costlier (paying more for less).

I have chosen an independent ISP and Telecom provider because I wanted better customer service after experiencing limited choices and poor service with the larger AT&T (monopoly) provider.

Today, my independent ISP and telecom service is delivered via AT&T circuits which have proven undependable and which fail without warning resulting in 2 to 4 to 8 day periods without dial tone or internet. Complaints to the CPUC (CA Public Utilities Commission) have not resulted in meaningful improvement. I reside in a city of 185,000 people, the largest city in CA north of San Francisco. Sadly, AT&T cannot maintain a functional circuit between my ISP and my residence.

The above is one example why competition is necessary; to provide choices and alternatives to consumers especially to overcome service inabilities of a sole provider.

Comcast/Infinity is the second example of a behemoth monopoly that leaves the consumer virtually powerless to resolve problems or opt-out of programming or services they might not want/enjoy. Example, burdened with paying sports fee's. It's "take it or leave it" with a giant corporation like this and being in a "cable franchise" leaves me no choice to select a different provider.

Mark Pedroia